

# Key Fact Document (KFD)

## Fixed Deposits

Commercial Credit & Finance PLC



**COMMERCIAL**  
**CREDIT**

Key Features & Benefits	Nature of the Product and Applicable Legal Provisions	Interest Rates & Other Charges	Procedure to be followed to obtain the facility	Main terms & Conditions
<p>-Attractive interest rates</p> <p>-Loan Against FD</p> <p>-70% will be allowed for maturity FD 60% will be allowed for Monthly FD</p> <p>- Letter of guarantee facility can be taken.</p> <p>- No charges for issuing balance confirmation</p> <p>-Deposit Insurance facility is available up to Rs.1,100,000/=</p>	<p>-Natural persons or legal persons can open a fixed deposit account after fulfilling KYC requirements and AML requirements.</p> <p><u>Following legal provisions are applicable for the FDs</u></p> <p>- Finance Business Act No. 42 of 2011</p> <p>- Inland revenue act 24 of 2017.</p> <p>-CBSL Guidelines issued time to time</p> <p>- Financial Intelligence Directions</p> <p>- Anti-money Laundering and Counter-terrorism Financing regulations</p> <p>-Any other laws which are in existence for the time being or any other laws which will be introduced from time to time</p>	<p>-FD Interest rates will be decided by the management from time to time and published in the website.</p> <p>-Refer the Interest rate annexure.</p> <p>- No charges for opening and maintaining an account</p>	<p>-Customers can visit CCFP branches to open an account.</p> <p>-All the customers should be screened and cleared as per the Company's AML/CFT policy.</p> <p><b><u>Documents required Individual customers</u></b></p> <p>- Duly completed application, KYC form &amp; Risk Evaluation form</p> <p>- Customer Identification Document - NIC/Valid driving license/Valid passport.</p> <p>- Billing proof if the address stated in NIC is differ with the current address.</p> <p>- Any other document / information as required by the regulator/company policy</p> <p><b><u>Documents required for legal entities</u></b></p> <p>-Other than the individuals all other legal entities are required to submit documents based on the rules of Customer Due Diligence (CDD) and KYC regulations and as per the requirement of company policy.</p>	<p>- Sri Lankan citizens over 18 years, Foreign citizens with residential visa or holders of dual citizenship and corporates which are registered under any act in Sri Lanka.</p> <p>- Corporates, Sole proprietorships, Partnerships, Clubs, Societies, Charities, Associations, NGOs and Trusts which are registered in Sri Lanka is permitted to open FDs</p> <p>-Minimum initial deposit amount is Rs. 5,000/-</p> <p>- The rates are quoted per annum basis and paid Monthly, Quarterly, Bi-annually, Annually and Maturity.</p> <p>- Taxes will be deducted and remitted to the inland revenue department if applicable</p> <p>- Deposit tenure: 1 to 60 Months</p> <p>- The company reserves the right to decline accepting any deposit if the customer does not divulge information requested by the Company in respect of requirements laid down by the Financial Intelligence Unit of Central Bank of Sri Lanka/ regulator</p>

				<p>- Balance confirmation letters, IRD confirmation, WHT certificate and Visa letters issued on customer request</p> <p>- Premature withdrawals are allowed; a penalty will be applied based on the CBSL direction and with Company direction.</p> <p><b><u>Dormant Account Policy</u></b></p> <p>-Where an owner/legal holder of a deposit has not transacted/ has not had any correspondence with the company, for a period not less than ten years, will be considered to be a dormant deposit.</p> <p>-Abandoned / dormant fixed deposits will follow the standard legal procedure and will be reported to the Central Bank of Sri Lanka as per regulations.</p>
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## Complaint Handling Procedure

Customers can lodge complaints with regard to our products or services using following methods,

- Contacting the relevant Location Head
- Contacting our hotline 0112 000 000
- Emailing to: [ccl@cclk.lk](mailto:ccl@cclk.lk)
- WhatsApp to call center manager to telephone number: +94 076 870 9397
- Write to: Head Office - No. 106, Yatinuwara Veediya , Kandy Corporate Office - No 165, Kynsey Road Colombo 08,